

# CALIFORNIA FOSTER CARE OMBUDSMAN

## DATA SUMMARY

MAY 2005 – MAY 2006

### **Total Calls Received**

During this reporting period, 1,565 individuals contacted the California Foster Care Ombudsman.

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| ➤ 937 complaint calls were received                            |
| ➤ 610 “information only” calls were received.                  |
| ➤ A total of 18 calls were received for various other requests |

### **Complaints**

During this reporting period, 937 complaints were received by or on behalf of children and youth placed in foster care. The complaints were filed by:

|   |
|---|
| ➤ 305 current or former foster youth                                    |
| ➤ 188 grandparents and other relatives                                  |
| ➤ 139 parents   |
| ➤ 106 foster parents  |
| ➤ 199 service providers, professionals and other interested individuals |

### **WHAT ARE THE MOST FREQUENTLY IDENTIFIED COMPLAINTS DURING THIS REPORTING PERIOD?**

|                                |     |
|--------------------------------|-----|
| Placement                      | 187 |
| Personal Rights Violations     | 96  |
| Abuse/Neglect in Placements    | 62  |
| Child Welfare/Probation Issues | 62  |
| Discrimination                 | 8   |
| Court/Attorney/CASA Issues     | 12  |
| Education                      | 22  |
| Emancipation/ILP               | 34  |
| Unknown/Other                  | 368 |