

CALIFORNIA FOSTER CARE OMBUDSMAN

DATA SUMMARY MAY 2004 – MAY 2005

Total Calls Received During This Reporting Period

1,620 individuals contacted the California Foster Care Ombudsman during this reporting period.

➤ 861 complaint calls were received
➤ 729 “information only” calls were received.
➤ A total of 30 calls were received for various other requests

Complaints

During this reporting period, 861 complaints were received by or on behalf of children and youth placed in foster care. The complaints were filed by:

➤ 294 current or former foster youth
➤ 175 grandparents and other relatives
➤ 126 parents
➤ 90 foster parents and providers
➤ 47 professionals
➤ 129 other interested individuals

WHAT WERE THE MOST FREQUENTLY IDENTIFIED COMPLAINTS ?

Placement	187
Personal Rights Violations	146
Abuse/Neglect in Placements	69
Child Welfare/Probation Issues	53
Emancipation/ILP	43
Medical/Dental/Mental Health	35
Education	9
Discrimination	5
Court/Attorney/CASA Issues	5
Homelessness	5
Immigration	2
Unknown/Other	285

REFERRALS TO OTHER SERVICES

401